

Our Services

We will collect your pet from home or the vets and transport them to our premises in pet beds or carrying baskets in our private estate car on their own. At all times, your pet will be treated with dignity and respect. You need to inform the vet that you wish to use our services at the time of your final visit. If you prefer, we will arrange to visit you at home with the vet where your pet can go to sleep in a stress-free, familiar environment.

You may also bring your pet to us by prior appointment. We have a purpose-built Farewell Room where you are welcome to spend some private time with your pet in peace and quiet.

We only offer genuine individual cremations so you can be 100% sure that the ashes you receive from us are only those of your pet. We provide a certificate of individual cremation with all returned ashes.

We offer a full range of caskets and other tributes including environmentally friendly scatter pouches for you to bury or scatter your pet's ashes in some favourite place as you wish.



You should inform your vet that you wish to use our services as soon as possible.

We will work with your vet to ensure that you receive the service that you really want.

High Peak Pet Funeral Services

34a Cedar Avenue
Harpur Hill Business Park
Buxton
Derbys
SK17 9JL
Please contact our pet funeral director
Mr Anthony Welling

Tel: 0800 093 2367
or 01298 214048
Email: contact@hppfs.co.uk
www.hppfs.co.uk



High Peak Pet Funeral Services is the trading name of A.J. Welling Ltd, a company registered in England & Wales. Company No 6396026. VAT No 921630452.

High Peak Pet Funeral Services is a member of the Association of Private Pet Cemeteries and Crematoria, the only organisation in the UK setting standards for the pet bereavement industry



High Peak Pet
Funeral Services



Compassionate, Dignified & Caring...

The perfect way to say goodbye



About Us

High Peak Pet Funeral Services is an independent family-run business based in Buxton, Derbyshire. Founded in 2009, we have already established a reputation for excellence in the field of pet bereavement.

As pet owners ourselves, we have experienced the grief that comes from the loss of a beloved pet. Our aim is to try to soften that grief in others by our compassionate, dignified and caring treatment of your pet through all stages of the cremation process and by allowing you to spend time alone with them in our purpose built Farewell Room should you wish.

We are situated at Harpur Hill, Buxton in Derbyshire on the outskirts of the beautiful Peak District National Park. Our premises have been newly refurbished and converted to provide first class facilities as a local pet crematorium.

We are a family run, local organisation. As such, we take pride in what we do and how we do it. We know that the success of our business depends on the quality of service we provide to our clients.

We are the only member in Derbyshire and the surrounding region of the Association of Private Pet Cemeteries and Crematoria www.appcc.org.uk, the only organisation in the UK setting standards for the pet bereavement industry. We fully adhere to the codes of practice which can be found at www.appcc.org.uk/code.htm

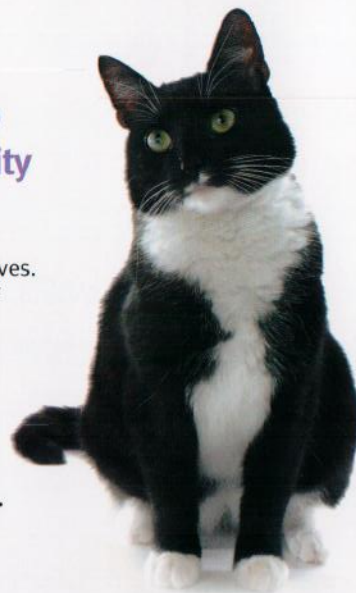


Please contact us early - we can contact your vet to make sure your wishes are carried out.

FAQs

Q. Will my pet be treated with dignity and respect?

A. We are pet lovers ourselves. We have recently lost all of our pets and we fully understand the heartache and sense of loss that this brings. We guarantee to treat your pet as we would our own – with **dignity, care & compassion.**



Q. How will my pet be transported to your facility?

A. We will transport your pet in one of our pet beds or carrying baskets using our private estate car. We will transport them in your pet's own bed or basket if you prefer but the bed and bedding will have to be returned to you afterwards. We will not transport clinical waste in this vehicle at any time.

Q. How do we know that the ashes you have returned to us are those of our pet?

A. As members, we fully adhere to the codes of practice laid down by the APPCC and we only carry out genuine individual cremations. The cremator will be fully cleaned out before each cremation and all ashes are recovered afterwards. Only one pet is ever cremated at a time. You will be issued with a certificate guaranteeing that the ashes you receive are only those of your pet. We are also recognised as 'Trusted Traders' under the scheme run by the Derbyshire County Council's Trading Standards Dept.

Q. We are from outside the area. Can we bring our pet to you and wait for the return of the ashes?

A. You are more than welcome to bring your pet to us. You must contact us first to ensure that we will be able to meet you. We offer a same day or immediate cremation for a small extra charge.

Q. Can we inspect your premises to ensure it is suitable to receive our pet?

A. We welcome inspections by prior appointment and are confident that our premises will meet your expectations. You may also view the start of the cremation if you wish and full guidance will be given about this at the time of your appointment.

Q. What are your opening times?

A. We recognise that these matters cannot always be planned during office hours. We therefore try to make ourselves available to assist you at any reasonable hour. Just give us a ring and we will see how we can help you.

Q. How much does your service cost?

A. Each cremation is individual which is why we will discuss with you personally the level of service you require. All our quoted prices include VAT at the standard rate and the return of your pet's ashes in a scatter tube. Caskets and other tributes are available at extra cost

